

New Groups and Adjudication Notes: July 2012

Prescriptions for the groups identified below will process utilizing Benecard PBF's RxBIN (014179) and PCN (9743) numbers.

RxGroup	Client Name	Effective Date	RxBIN	RxPCN
10022	The Employee Painters' Trust Health & Welfare Plan	July 1, 2012	014179	9743



Please Read Pharmacy Adjudication Notes below

Pharmacy Overrides Codes - DUR Rejection

I. High Dose: Pharmacist verification

(i) Patient has been on this treatment or (ii) new treatment verified by prescriber

Override Code - High Dose or No Dose Provided

- HD DE 1B - (High Dose + Dosing evaluation/determination + Fill Prescription As Is)
- HD M0 1B - (High Dose + Prescriber consulted + Fill Prescription As Is)

II. Patient Allergy

(i) Prescriber consulted or (ii) Patient consulted. Pharmacist Dispensed as is

Override Code - Patient Allergy

- DA M0 1B - (Drug Allergy + Prescriber consulted + Fill Prescription As Is)
- DA P0 1B - (Drug Allergy + Patient consulted + Fill Prescription As Is)

Pharmacy Help Desk: Adjudication Notes

Error Code # 1 – Missing/Invalid BIN number

- ✓ BIN Number is 014179

Error Code # 4 – Missing/Invalid Processor Control Number

- ✓ PCN number is 9743

Error Code # 6 – Missing/Invalid Group Number

- ✓ Utilize RxGRP identified on Member Card

Error Code # 52 – Non-Matched Cardholder ID

- Always submit Full Card ID (**ALL alpha-numeric characters on Card ID**)

Error Code # 56 – Non-Matched Prescriber ID

- ✓ Prescriber's NPI number is required on all claims

Error Code # 17 – Missing/Invalid Fill Number

- ✓ The refill number must be equal to or less than the original refill amount authorized

Contact Information:

- Pharmacy Network Help Desk at 1-888-907-0050
- Pharmacy Prior Authorization Assistance 1-888-907-0050
 - ✓ Select the number "1" for Pharmacy Prior Authorization Assistance



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10023	IBEW Local 607	July 1,2012	014179	9743
1138	Borough of Fort Lee	July 1, 2012	014179	9743



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